CITY OF PLUM GROVE
9485 Plum Grove Road
Cleveland, Texas 77327
PHONE (281) 659-4300

PLUM GROVE
Police Department

PDOne TEXT MESSAGE CONSENT FORM

Program name: PDOne (Plum Grove Police Department) · Text Message Terms effective October 1, 2026

Who receives these messages
Only Plum Grove Police Department staff and designated city officials who have signed this consent form. PDOne never texts the public and never sends marketing or promotional messages. Numbers are never purchased or imported from lists.

What the messages are

- **Emergency Alerts** — when a staff member triggers an Emergency Alert: who needs help, the time, and a map link to their location (or "Location unavailable").
- **Secure signing links** — a single-use link to sign or approve one specific timesheet.
- Occasional **test messages** when the system is checked.

How often
Message frequency varies. Emergency Alert texts are sent only when an alert is triggered; signing links are typically sent about twice a month (once per payroll period).

Cost
Message and data rates may apply, according to your mobile plan. The department does not charge for these messages.

Help and opting out
Reply **HELP** for help. Reply **STOP** to stop receiving PDOne text messages; you will receive one confirmation and no further texts. Reply **START** to receive them again. For help, contact the department at (346) 584-0936 · Support@PlumGrovePD.com.

Not a substitute for 911, dispatch or radio
PDOne messages support — they do not replace — 911, dispatch or radio communications. Delivery depends on the mobile networks; wireless carriers are not liable for delayed or undelivered messages.

Privacy
Mobile information and SMS opt-in consent will not be shared with third parties or affiliates for marketing or promotional purposes. See the Privacy Policy at https://www.plumgrovepd.com/privacy/.

Plum Grove Police Department — consent to receive PDOne text messages			
By signing below, I agree to receive text messages from PDOne (Plum Grove Police Department) at the mobile number below: Emergency Alerts when a staff member triggers one (who needs help, the time and a map link to their location), secure single-use links to sign or approve my timesheet, and occasional test messages. Message frequency varies. Message and data rates may apply. Reply HELP for help, STOP to opt out. My mobile information and consent will not be shared with third parties or affiliates for marketing or promotional purposes. PDOne messages do not replace 911, dispatch or radio. Terms: https://www.plumgrovepd.com/sms/ · Privacy: https://www.plumgrovepd.com/privacy/			
Printed Name		**Mobile Number**	
Signature		**Date**	

Records: Signed forms are kept on file by the Office of the Chief of Police. Nobody receives PDOne text messages without a signed form.